INSIGHTS.
INSPIRED.
GET WITH THE AGENDA.
INTO A SESSION.
INVIGORATED

SPEAKERS, DISCUSSIONS AND THE MAGIC OF DISNEY.
DON'T MISS A MINUTE OF INVOLVE2011.

Get ready for five days of interaction, insights and inspiration with peers, thought leaders and motivational figures. **Use this agenda to plan your trip and guide your INVOLVE2011 experience.**

WEDNESDAY, APRIL 27

2:00pm – 6:00pm	**Registration Opens**
2:00pm – 6:00pm	**Solutions Showcase Open**
5:00pm – 6:00pm	**Welcome Reception – cocktails and connections in Solutions Showcase**

THURSDAY, APRIL 28

7:00am – 10:00am	**Continental Breakfast**
8:00am – 1:00pm	**Solutions Showcase Open**
8:30am – 11:30am	**Disney Institute** (must pre-register, $129/person)
11:30am – 12:30pm	**CAMEO Winner Recognition Lunch**
1:00pm – 3:30pm	**Kick Off Session**
	-Opening remarks/welcome – Robert Hackney, CSCU
	- Industry Game-Changers Panel Discussion-Visa, Mercator Advisory Group, FIS
	- Annual Business Meeting
	-"Innovate to Success," Denise Gabel of Filene Research Institute with Bernard LaChance
3:45pm – 5:30pm	**Roundtable Discussions**
4:00pm – 5:00pm	**CEO Session:** Chip Filson, Callahan & Associates
6:45pm – 9:00pm	**Beach Party**

FRIDAY, APRIL 29

7:30am – 8:30am	**Breakfast**
7:30am – 8:30am	**Solutions Showcase Open**
8:30am – 12:30pm	**General Session**

- Gary Norcross, FIS
- Bill Sheedy, Visa
- Michael McNamara, MasterCard
- Credit Union Discussion, moderated by Bill Lehman
- "127 Hours: Between a Rock and a Hard Place," Aron Ralston, Mountain Climber and Inspirational Survivor

12:15pm – 1:30pm	**Solutions Showcase Open**
1:30pm	**Afternoon/Evening on own at Disney Parks** (transportation, one park ticket and box lunch provided)

SATURDAY, APRIL 30

8:00am – 8:30am	**Breakfast**
8:30am – 12:00pm	**Breakout Sessions**
12:30pm	**Golf Tournament or on your own for the afternoon**
7:30pm – 11:30pm	**Farewell Dinner and Awards Ceremony**

SUNDAY, MAY 1

INVOLVE2011 Annual Meeting Concludes

Building relationships. Strengthening credit unions.

INVOLVE2011 | **CSCU**
CARD SERVICES FOR CREDIT UNIONS